

FAQ

SHIPPING COSTS

The cost of shipping depends on the destination and weight of the parcel. Therefore shipping cost will be calculated for you after we received the recipient address.

- Shipping within the Netherlands will cost €6,95 and will be shipped by PostNL.
- Shipping within Europe will cost between €9 up to €15 depending on which area it needs to be shipped to.
- The price of shipping it worldwide will cost between €9 up to €18 depending on how much you ordered.

SHIPPING

All our products are made by hand in a limited edition and can't be shipped immediately. For this reason, once the payment is received, it takes 5 to 10 days to send the package from our studio. After the parcel is shipped, you receive a track-and-trace code. It allows you to easily track your order on it's way.

Outside Europe you should expect deliveries within 3 weeks. For other countries, you may be responsible for import duties and taxes on your international order. Unfortunately VOWEL cannot be held responsible for any additional costs or delivery delays your package may incur due to international export.

PAYMENT

All payments are made via PayPal or bank transfer. Prices are stated in EURO.

RETURNS

If for any reason you are not satisfied with your purchase, you have 7 days from receipt to return your order to us to exchange it for an alternative item. Items returned must be in a resalable condition. You do have to pay the postage costs.

PRODUCT INFORMATION

All products are made of materials that are obtainable in a limited edition unfortunately we can not able to guarantee replacement of components. So please handle your purchase with care.

STOCKISTS

We are always open for interesting supply solutions for both online and offline sales. To fulfill our products appearance we take care of the parties we work with and choose them by the perfect match.

NEED MORE HELP

Please do not hesitate to contact us!

orders order@vowel.nl
other questions meta@vowel.nl